

“With many in our country on lockdown, it’s important that we support those who are feeling lonely and isolated, whatever age they are.” Archbishop Justin Welby

Daily Hope is a free telephone line offering hymns, prayers, reflections and church services from **The Church of England**. Daily Hope grew out of **Connections** and **Hymns We Love**, two initiatives for seniors created by **Holy Trinity Church Claygate**, and has been supported by the charity **Faith in Later Life**.

Created in direct response to Covid-19, It is aimed at the 2.5 million over 75’s who do not access the internet, representing some of the most isolated and vulnerable at this time.

Since its launch at the end the end of April 2020 Daily Hope has received a staggering **325,000 calls** to date and represents nearly **4 million minutes** of call time.

There have been **47,000 individual callers**. More than 27,000 of whom have each called more than 10 times.

People call throughout the day and night, with a small peak on Sunday mornings at traditional church service times. However nearly 10% of all calls take place between 11:00pm and 5:59am, times when many elderly feel particularly isolated and lonely. 40% of all calls are more than 15 minutes long.

On calling you hear a message of welcome from the **Archbishop of Canterbury**. Callers can choose from a range of options with the content regularly updated, from Holiday and Home in the summer to Remembrance in November.

For December, we have a wonderful range of Advent/Christmas content - click [here](#) to listen to a sample from *Christmas at home on the phone*. Other options will include a ‘Carol’ line, with Pam Rhodes sharing the stories behind the nation’s favourite carols. There will also be **Comfort and Joy** reflections and services, and **Morning and Night** prayer.

Daily Hope has been a lifeline for many, and we have received countless stories and messages of thanks and appreciation. Here are two we would like to share with you:

“I told a 95-year-old lifelong Anglican church goer about DailyHope. She has been really missing attending church on a Sunday. She phoned me after a day or so to say what a blessing the phone number has been to her, she phones it numerous times a day. And she says, she rings it if she is awake in the night and finds such comfort listening to the hymns.”

“Whilst listening yesterday to the Lord’s my Shepherd talk (on option 1, Hymns we love), it moved me to tears, which is a good thing – no disgrace in shedding tears – I feel so low and sad being shut at home – but Daily Hope is helping me, it’s calming me, it’s excellent, the reasoning is excellent, I love it.”

So far Daily Hope has only cost The Church of England £20,000, with the remaining being funded through external organisations and charities.